

National Performance Monitoring

Fire Conference 2019: Workshop

Introduction

- The benchmarking report commissioned by the SAB makes several recommendations to the SAB based on the themes of the report.
 - One of these, reducing complexity has several strands attached to it, one of which being improving monitoring at local and national level to enable greater clarity on the areas of complexity impacting standards.
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Improve Local Monitoring

- Performance can be measured against statutory deadlines by the majority of administration.
 - Although a large proportion of administrators (89%) report their performance to the FRA, not all do and a high proportion of administrators (59%) do not report on the performance of the FRA.
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Quarterly standardised reporting

- All administrators should provide regular (at least quarterly) information to the scheme manager against a set of nationally recommended performance measures.
 - Those measures should align with statutory requirements and where possible against wider best practice in the pensions industry.
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So what should those measures be

- Over to you.....

Thank you for listening

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