

Temporary Accommodation in South Norfolk

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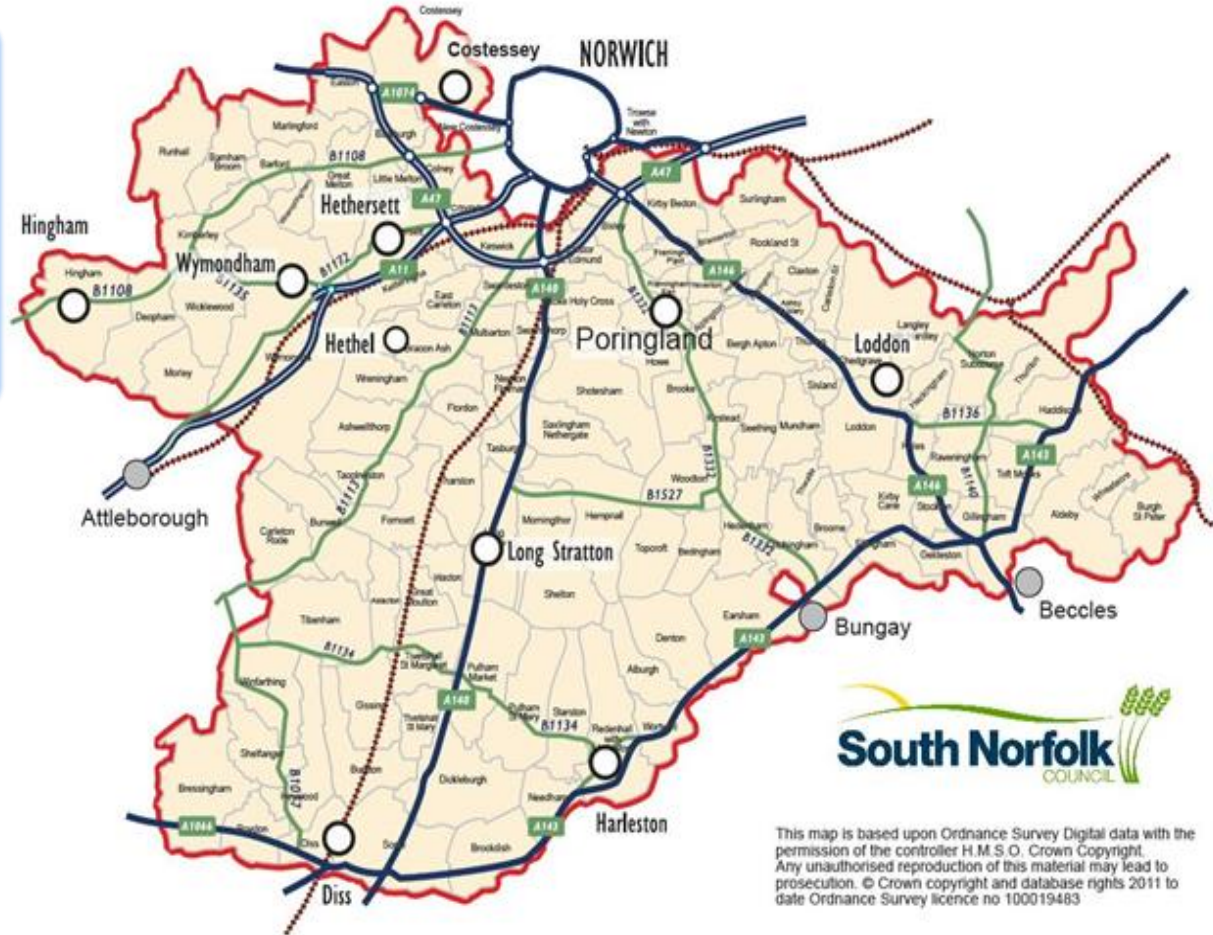
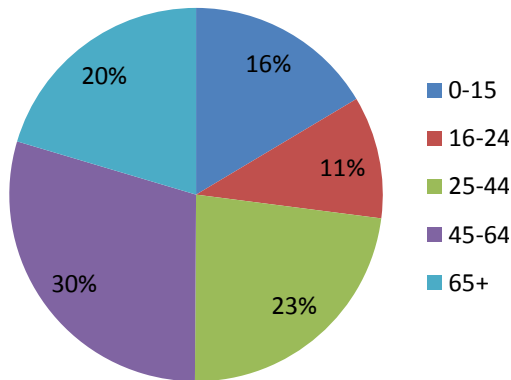


Working with you, working for you

South Norfolk

78% Rural
350.5 square miles
Population:
131,000

Age of the South Norfolk Population



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Our approach to Temporary Accommodation

- A focus on preventing homelessness
- Reducing demand on TA stock in a climate of increasing pressure
- Having the right TA to meet our demand
- Using our own stock – managing resources flexibly
- Providing value for money TA with the appropriate level of support

Prevention and Reducing Demand

November 2006	November 2016
42 TA customers	8 TA customers
15 households in B&B	1 person in B&B
Average time in B&B: 10 weeks	Time in B&B: 10 days
5 hostels	2 hostels, 1 flexible house

2016/17 year to date

A&P cases: 3,323

Homeless applications: 67

Households placed in TA: 65

Stock

6 family studios, 4 with pods
Owned by SNC

6 single/couple unit
Leased by SNC

3 bed family or 3 singles unit
Owned by SNC

Early Help in Homelessness Prevention

- 27 services in one location – at SNC
- One referral process
- Multi-agency triage process - to get people the right help
- Joint working toward customer outcomes
- Early identification of those at risk of homelessness



FIRST – Financial Independence, Resilience Skill and Training

- Help Hub - demand for advice on financial issues and independent living skills
- Many TA customers had similar needs
- Reformatted TA provision with FIRST support
- TA residents develop independent living skills and address wider needs
- Reducing time spent in TA and improving outcomes

Considerations

- Flexible Homelessness Support Grant
- Full Universal Credit roll out
- Local funding challenges and knock-on impact
- Continued increase in demand for prevention services
- Homeless Prevention Trailblazer