



# Carer Passport



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# Carer Passport – what are they?

- DH-funded project delivered in partnership by our two organisations – Carers UK, Carers Trust
- A Carer Passport is a record which identifies the carer in some way and sets out an offer of support
- It's a way of discharging Care Act duties towards carers, improving staff conditions, and raising community awareness
- Carer Passports can be in employment settings, hospitals, schools, mental health trusts, the community, universities





# Carer Passports in hospitals

- Card or badge identifying carer with supporting information/offers
- Often flexible visiting times, discounts in café, free car parking, linked information to local organisation
- Stickers on records
- Some data sharing agreements
- Sometimes linked to enhanced support e.g. staying overnight
- Carers café within hospital - Bedfordshire



# Carer Passports in hospitals

- Badge identifying carers, often discounts, parking fees waived, flexible visiting times
- Central Manchester NHS FT – 59% of staff felt it improved relations between carers and staff
- Surrey and Sussex NHS FT and Lister Hospital Herts – fosters carer friendly approach and encourages engagement of carers
- N. Bristol NHS FT - £3.6 million on SROI



# Carer Passports in employment

- 1 in 9 juggle work and care
- Significant % of carers do not disclose at work
- Evidence that supportive environments keep carers at work
- Form is an enabler for a discussion around flexibility at work
- Transferable, improves understanding

Employment



# Carer Passports in the Community

Herts: 8,500 carers registered, 350 businesses

Carer registers, support offered including advice and information, support groups, etc.

Carer Passport card enables discounts in businesses locally

Seen growth in support groups for carers as a result, in number and diversity

Large growth in carers identifying

Some verification of who they are, but very little fraud

Lasts for 3 years, therefore built in renewal

New unexpected social care – new groups developing

Businesses more “carer-friendly”

Outcomes measured



# Carer Passports in Schools, FE and HE

- Carers need to be identified early in education settings, and supported to access and sustain education. Clear offer.
- Young Carers in Schools Programme – success, but no consistent offer in all schools.
- Stockport Academy Young Carer Passport. Mapping tool. Assessment tool with young carers. Electronic access for staff. Termly reviews. Family offer.





# Carer Passports in Schools, FE and HE

- Growing appetite in sector to support student carers in college and university, practice is developing sporadically and inconsistently.
- Similar offers to a passport:
  - Young Carers Card, in collaboration with York College, York Carers Centre, and York City Youth Council. Linked to induction. Priority group of students. Offer of support. Bursary package, including grant applications.



# Carer Passports in Mental Health Trusts

- NHS mental health services uniquely placed to identify carers early and help carers get support.
- 30+ NHS Mental Health Trusts operate the Triangle of Care model in England.
- Surrey and Borders Mental Health Trust – Implements ToC; Surrey Carers Prescription; Carers Charter; offer to young carers



# Carer engagement

- How to work with professionals locally to make the case for passports
- Different engagements for different audiences
- Sharing good experiences of carer passports
- Providing recognition for carer passports in different settings
- Working with others e.g. Johns Campaign, and other recognition schemes

# What is the timescale?

- Launching October 2017
- Carers Rights Day 2017 – 24 November 2017 through Carers UK
- Young Carers Awareness Day – 25 January 2018 – led by Carers Trust
- What about Carers Week 2018?



# Carer Passport



**carerpassport.uk**



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