



Policing and Crime Bill 2016 – An Ambulance Service Perspective



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- Explore strategically the opportunities for joint service working across the region with our partner emergency services.



Ambulance overview

- 10 English Ambulance Services
 - 9.00 million 999 calls in 2014-15
 - An average of 24,661 calls per day or 17.1 calls per minute.
 - 6.47 million calls received a telephone or face to face response
 - 526,000 (8.1%) resolved by telephone advise
 - Nationally, 25.7% increase in the number of emergency calls over the six year period 2007/08 & 2012/13





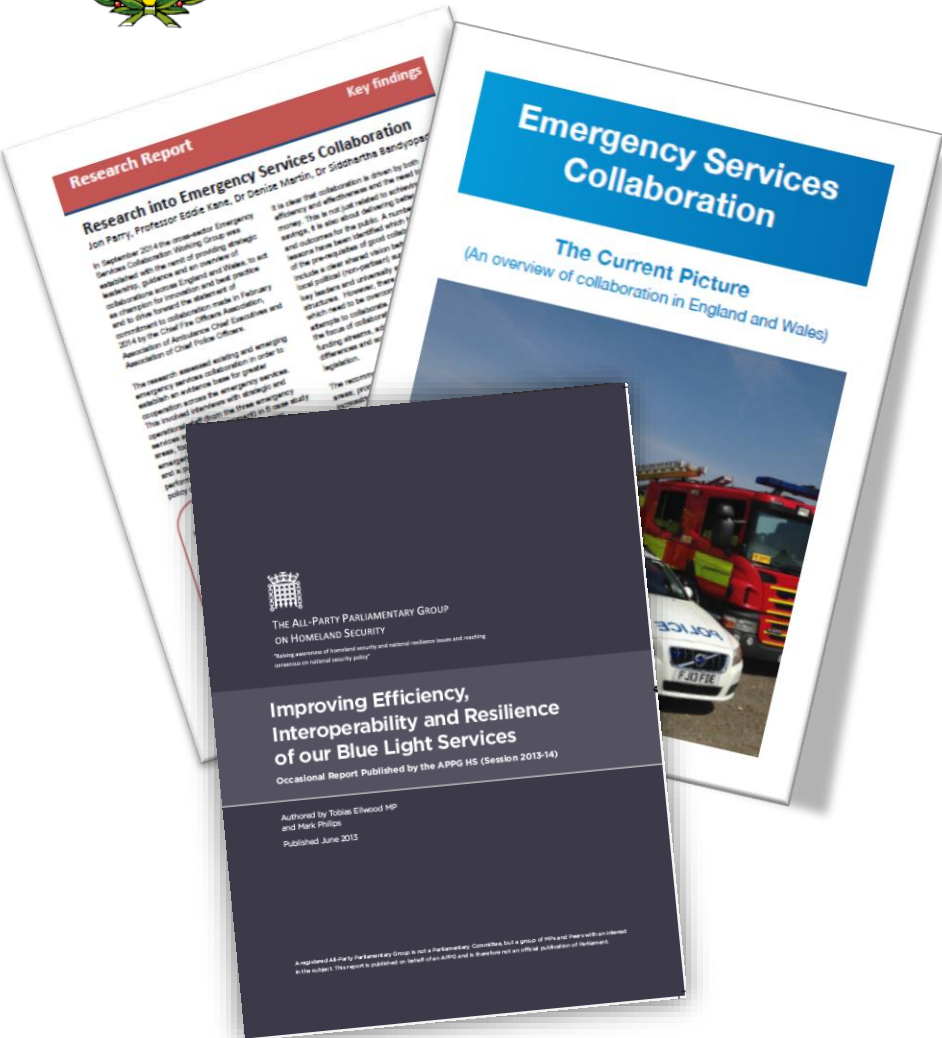
Emergency Services Collaboration

- Emergency Services Collaboration Working Group through the Home Office, commissioned research to evaluate existing and emerging emergency services collaboration – Nov 2014
- Enabling Closer Working Between the Emergency Services: consultation on measures to transform the delivery of local fire and police services, and drive greater collaboration between the police, fire and rescue and NHS ambulance services – Jan 2016
- AACE - Ambulance trusts have a long history of collaborating closely with police, fire and rescue to ensure the most efficient response is offered to the public – Jan 2016



Emergency Services Collaboration

- *Are there any other views or comments that you would like to add in relation to emergency services collaboration that were not covered by the other questions in this consultation?*
- A range of views were expressed in response to the question. By far the most commonly stated view was the need for ambulance services to engage more with the police and fire and rescue services.



- Concept of emergency service collaboration is not a new one.
- Numerous reports evidencing collaboration across the country.



Collaboration in practice

- Joint response models in place or being trialled
 - London Fire Brigade and London Ambulance Hertfordshire
 - Hertfordshire FRS and East of England Ambulance
 - Greater Manchester FRS and North West Ambulance
 - Joint Ambulance Conveyance Project – East Midlands Ambulance Service and Lincolnshire FRS



Collaboration in practice

- Police/Ambulance joint working
 - Direct Clinical HUB contact
 - POLAMB schemes with EMAS & NWS
 - Tri Service Community support team with Leicestershire Police, Fire and EMAS
 - Direct access to Police Mental Health support services



Challenges of regional services

South Western Ambulance Service

- 6 Fire and Rescue Services
- 5 Police Forces
- 12 Clinical Commissioning Groups



South Western Ambulance Service

- 45 Co Responder schemes across the region
 - 5 more schemes in progress
- Joint service estate sites – Dispatch points, fleet workshops and Hayle Tri Service station.
 - Reviewing estates infrastructure and identifying strategic sites both Tri and Bi service.
- Hayle Tri Service Safety Officer
 - Tri Service response



Future Direction

- Estate strategy alignment
- Expansion of Tri Service response
- Paramedic Integration
- Clinical HUB virtual support model
- Regional Emergency Service forums
- Joint community support and prevention schemes